



STUDENT SERVICES SUPPORT

Explore Why Over 200 Colleges and Universities Trust BlackBeltHelp, Higher Education's Premiere Student Services Provider.

MULTI-MODAL SUPPORT



Phone



Email



Live Chat



Chatbot/Voicebot



Self-Service



SMS/Text

Single Point of Contact

- Financial Aid
- Admissions
- Records & Registrations
- Student Accounts
- Student Services
- Online Learning
- Military and Veteran Services
- Academic Advising

PREMIUM SLAS

- Resolved 90% of all student questions in just one interaction
- Over 90% student satisfaction rates
- Responses within 60 seconds

BENEFITS OF STUDENT SERVICES SUPPORT

- ✓ Advisors are Always Available to Help Your Students
- ✓ Increased Student Satisfaction Rates
- ✓ Fast & Accurate Answers
- ✓ Free Up Your Staff to Focus on High-Value Student Engagement
- ✓ Students Always Know Where to Go for Help – 24/7
- ✓ Students Can Quickly Get the Answers They Need Using AI
- ✓ Data from Your Campus Ecosystem Is All on One Screen
- ✓ Students Can Choose Their Preferred Mode of Support
- ✓ Reduces Costs and Increases Service Availability for Faculty, Staff, and Students
- ✓ Your Data Is Always Safe and Secure

ONESTOP – OUT OF THE BOX INTEGRATIONS



and more...

ONESTOP CLIENTS



“BlackBeltHelp is the leading provider of CCaaS and AI-powered CX Engagement Solutions for students, faculty, and staff.

Our CX Solutions and Human Cloud Network empower Higher Education Institutions to extend their support services across campus, improving the student experience and ultimately increasing enrollment and retention.”

- Anthony R. Humphreys, President, BlackBeltHelp

Request a live demo to see our OneStop multi-modal support in action!

